

## Custom and In-House Training

### What Past Clients Have Said:

*"Thanks to Osgoode Professional Development for working with us to make our workshop such a success. We have had nothing but positive feedback from senior and junior counsel alike. The content of the program was terrific and very topical, and the venue and catering made the learning environment very pleasant. We can attest to the fact that counsel are already using the skills learned. We would be pleased to work with you once again in the future. Congratulations on a job very well done!"*

Lucy McSweeney, Deputy Director  
Crown Law Office - Civil

Michael Fleishman, Counsel, Chair  
CLOC Education Committee

*"Osgoode Professional Development delivered one of the best training programs I have ever been a part of. From the initial consultation with OPD's program developer, I knew we were in good hands. Extensive materials, topical content, unparalleled faculty with amazing practical experience—every element of the program exceeded our expectations. Our counsel immediately benefitted from the training and our departments are thrilled with the results. I'd strongly recommend OPD and its programs to anyone needing legal information or training and I'd be pleased to work with OPD again."*

Garrick Apollon, LLL, LLB, LLM  
Legal Counsel, Department  
of Justice Canada, Natural  
Resources Canada Legal  
Services

Working together with you, *Osgoode Professional Development* can develop a customized legal update or skills training program that meets the specific needs of your group, or we can deliver one of our pre-existing programs for your team. Such tailored content allows you to maximize the value of your training dollars, enabling you to give your team members the necessary skills and updates for organizational success.

Programs can be delivered at OPD or we'll come to your office or designated meeting space.

### Key Benefits

**Cost-Effective Solution.** Customizing program content allows you to maximize the value of your training dollars to produce exactly the results you need.

**Tailored Programming.** We work with you to ensure your training goals are met. We will develop programs based on specific information provided by your company to address the issues and challenges you face.

**Learn from Recognized Experts.** OPD has relationships with the industry leaders, providing your organization with an unparalleled learning experience.

**Uniform Message.** All team members receive the same information at the same time.

**Strengthen Team Dynamic.** In the learning process, participants will work together and share common experiences, discuss problems and solutions.

**Immediate Results.** Our training is focused on skills that can be quickly transferred to the workplace.

**Flexibility.** You choose the date, time and location of training.

### OPD's Most Popular Custom and In-House Programs:

- Drafting Clearer Contracts
- Strategic and Effective Legal Writing:
  - Writing (and Editing) for Clarity and Impact
  - Writing to Persuade
- Advanced Questioning Techniques
- Legal Risk Management for Nurses
- The Law of Public Procurement
- The Intensive Course in Negotiation Skills
- Mental Health Law
- Negotiating Information Technology Agreements

To make lifelong learning a reality for your organization, contact Heather Gore at 416.597.8847, [custom@osgoode.yorku.ca](mailto:custom@osgoode.yorku.ca) or visit [www.osgoodepd.ca](http://www.osgoodepd.ca).